COMPUTERS AND ELECTRONICS » TELEPHONES

# **How to Buy the Right Mobile Phone**

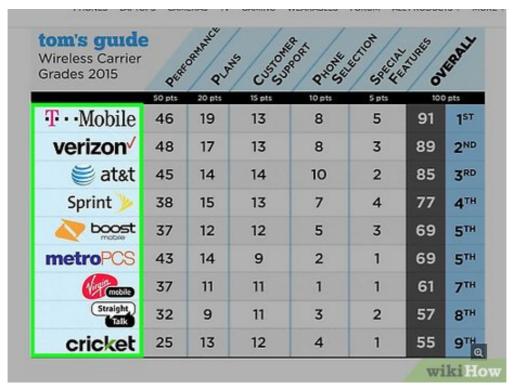
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# Co-authored by 42 contributors

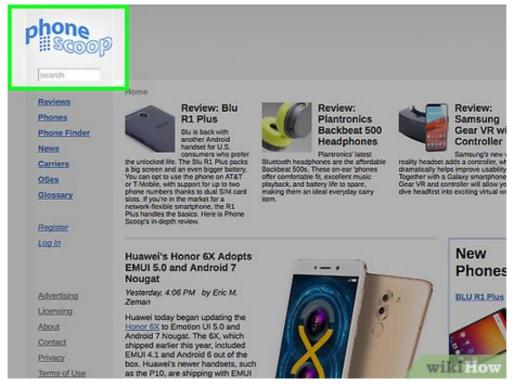
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To buy the right cell phone you will need to take a variety of factors into consideration. There are many cell phones available, and some are definitely better than others. Not all cell phones are intended for the same end user though.

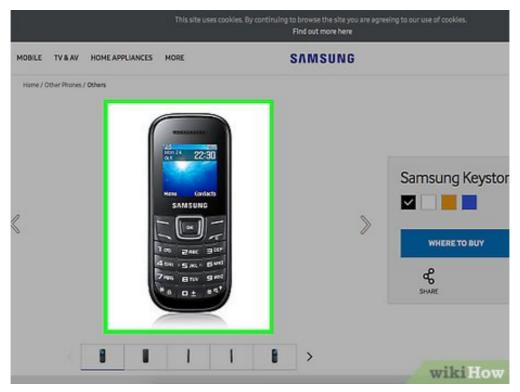
# **Steps**



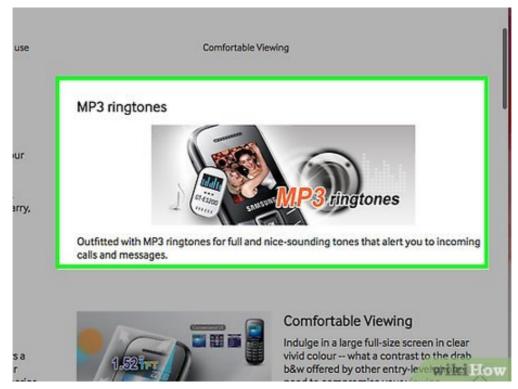
1 If you plan on purchasing a cell phone at a discounted price by signing a contract with a mobile phone carrier, it is important to first choose the carrier. Factors to take into account when choosing a carrier are coverage, price, texting/web/multimedia plans, customer service ratings.



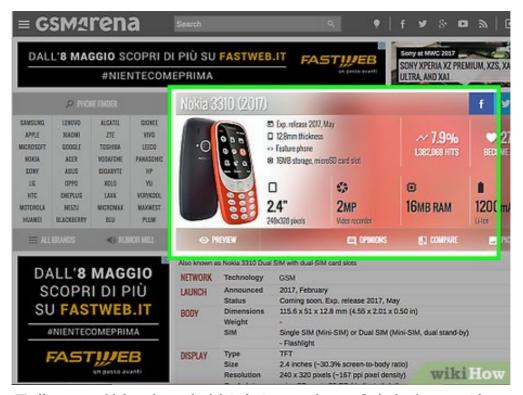
Once you've determined a carrier, or if you will be purchasing an unlocked phone at full retail price, use a phone finder such as the one on Phone Scoop's website (listed in External Links).



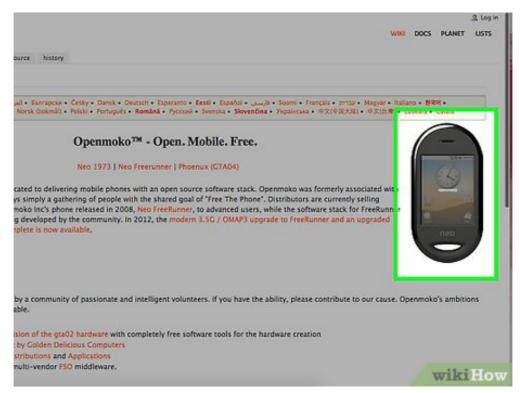
If you are a non-technical user (you want to use the cell phone exclusively as a phone, not a handheld game console or pocket-pc), then features such as a camera, mp3 ring tones, video playback and messaging are not needed.



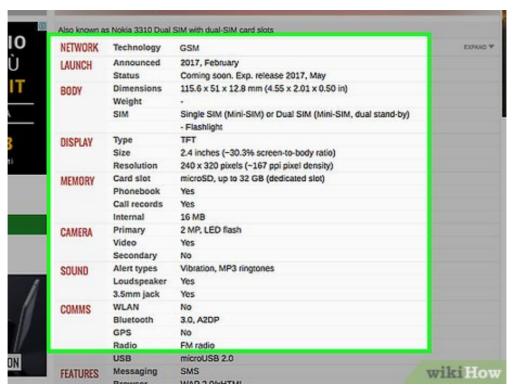
If you are a mid-range user, look at phones that have features such as a camera or mp3 ring tone support. Mid-range users tend not to purchase phones with multimedia players as these tend to add a significant cost increase.



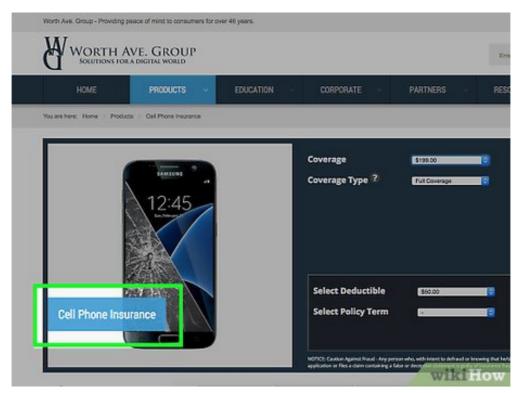
5 If you are a high-end user, look into features such as mp3 playback, support for trans-flash expansion cards, a camera over 1 mega-pixel, video playback, or blue tooth.



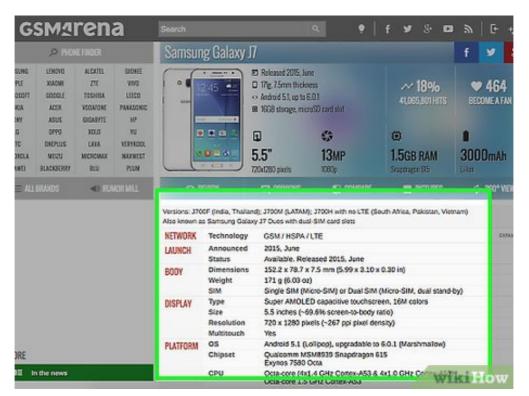
6 If you are a real hacker and want to learn a lot, think about the open, programmable device that runs Maemo, OpenMoko or something similar. Such phones, however, are really more for studying and may be less convenient in the daily use.



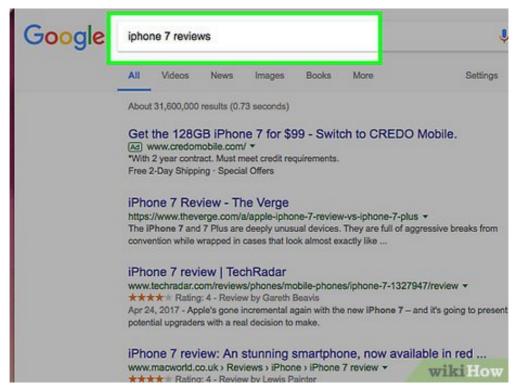
**7** Decide what you want, what you will use the phone for, and most importantly what kind of cell phone user you are.



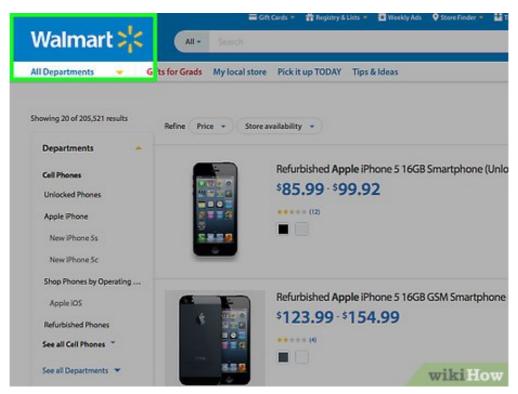
**Consider the type of person you are.** Ask yourself if you misplace things often or if you drop things often. Choose a cell phone that is covered by cell phone insurance. An additional fee is required per month but it will save you hundreds of dollars if your phone is lost, stolen or if there is any physical or liquid damage.



Many phones have some frustrating "features" that are not immediately apparent. For example: only displaying the time when service is available, limits on text message storage, and shutdown sounds that can't be turned off (really embarrassing at the movies). Ask a sale person or a friend who owns the same model about specific features before you buy.



10 When considering whether to purchase your new mobile phone handset consider searching online resources with independent user reviews. Often if a handset has been out for a month users will have already found out about any major problems with their handset and posted on a consumer websites. You can be confident you are choosing the right mobile phone before making your high ticket purchase.



1 1 If you are intending to buy your new mobile phone online for further savings it can be worth popping into your local dealer first. Get a feel for the handsets and a look at the various sizes, display screens and operating systems to see what best suits your personal abilities and hand size. You can also get demonstrations and any questions you may have. They will try to encourage you to sign up but you can always say no thanks once you have the information you want. Then go home and check online for better offers.



### How could I tell if a phone is fast enough to handle and store all the things I want?



Community Answer

A phone is fast enough when you have a right phone to fit your needs. Also it depends how many gigabytes you can fit into that phone.

Helpful 27 Not Helpful 9

### Which steps would I follow to eventually decide to purchase a mobile phone?



Community Answer

Ask yourself if you misplace things often or if you drop things often. Choose a phone that is covered by insurance. An additional fee may be required, but it will save you hundreds of dollars if your phone is lost or stolen or if there is any physical damage.

Helpful 7 Not Helpful 5

# What is a good price range?



Community Answer

It depends on the phone that you are looking for, and how much you are able to spend on one. You can also look into your current existing phone plan, and see if you would be able to upgrade your phone to a new one for a cheaper cost.

Helpful 15 Not Helpful 19

### How can I identify a good phone?



Community Answer

Compare the features and price to other phones on the market and read reviews of the product online from those that have used it.



Helpful 6 Not Helpful 6



### **Tips**

• Purchase accessories from a corporate store of your cell phone provider because there is a separate warranty for them. If you buy a headset on the street for five dollars you can't take it back if it breaks. At a corporate store you may pay more but it can be exchanged through the warranty program for 1 full year. Always keep a receipt.



# Warnings

. Do not go out and "impulse buy" a cell phone. This will most likely result in purchasing a phone with too few/many features.

- · Be aware that even with insurance most phones are not covered for liquid damage(see related article below).
- Different phones also get different reception, so you could have a carrier with really good service, but a phone with poor reception and sound quality! Check this out too.
- Different phones give off different amounts of radiation. If you are concerned about this, check the SAR rating for the model you plan on purchasing on the FCC's website. 1.6 watts per kilogram is the highest allowable radiation level in the United States.
- Take full advantage of the 30 day trial period to check out your phone and network quality for your area. Ask what charges you'll be responsible for if you change your mind and go with another carrier altogether. You can be held responsible for activation fees, prorated service fees, taxes, etc., which can add up quickly. Many people are surprised that the trial period isn't "Free" and processing returned equipment and refunds can take weeks.

#### References

- 1. Phone Scoop mobile phone user/shopper/professional resource
- 2. CNET Phone Reviews
- 3. About.com Cellphones

#### **About This Article**

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