



### Introduction:

You have studied about the different parts of communication and understood the importance of reliability in communications as well as the different ways in which communication can happen.

### Questions (\* Responses can be used for evaluation and grading)

**What new words have we come across in this class?**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

**What are the different ways in which we communicate?**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

**Communication:** An exchange of messages from one person to another person. A communication is made of (fill in the blanks)

1. Sender,
2. \_\_\_\_\_
3. Response
4. \_\_\_\_\_

**Reliability:** Any communication must be reliable. Communication is reliable when

Message is not lost - YES/NO

Can reach anytime - YES/NO

Words received can be different than those given by sender YES/NO



**Communication and reliability**  
**Work Sheet: 02-DL-18-WS**



**Types of communication** (Use *one* or *many* in the blanks)

There are \_\_\_\_\_ sender and \_\_\_\_\_ receiver in a phone conversation

There are \_\_\_\_\_ sender and \_\_\_\_\_ receiver in a classroom

**Name:**

**Class:**

**Div:**

**Roll. No:**